

Kristine Dery
Professor
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Biography

Kristine Dery is the Professor of Work, Technology and Innovation, and Associate Dean Curriculum and Learning- Post-experience at Macquarie Business School. She leads the strategic development and delivery of all post graduate programs for executives with business experience looking to upskill or transition to new roles. These courses include: MBA, GMBA, Master of Applied Finance and a suite of Executive Education open and bespoke programs including micro-credentials. Kristine is also an Academic Research Fellow with MIT Sloan Center for Information Systems Research (MIT CISR).

Kristine's current research explores what it takes for large companies to transform their workforce to be relevant in a digital world. Together with colleagues at MIT CISR, Kristine has recently published a framework that helps firms understand the degree to which their workforce is future-ready. Kristine's previous research has explored the employee experience in the context of Agile Ways of Working, Virtual Connectivity, and also what it takes to attract and retain the Talent with the digital skills to successfully deliver on the challenges of new digital business models. She works closely with research colleagues both at MIT CISR and Macquarie Business School to ensure that her research is integrated into the broader context of digital transformation.

Relevant experience:

Kristine delivers executive education on digital transformation to companies world-wide including: North America, Japan, South Africa, and Australia. These programs are multifaceted and designed to meet the needs of senior leadership and Boards. She works with senior leaders on interactive sessions in these programs based on her own research but also digital transformation more broadly

Kristine is a regular keynote presenter at industry conferences and events themes around digital transformation such as the Adapt conferences (CIO Edge) in Australia, Worktech in London and Sydney, Digital Workplace X in the US, NetHope, Puerto Rico.

Kristine regularly delivers bespoke digital workshops and executive education to large corporations in a wide range of sectors. She has developed a highly interactive teaching style for senior leadership audiences both in person and in virtual contexts.

Her research has formed the basis of several practitioner frameworks to guide executives through the process of identifying their current stage of future-readiness for digital. These frameworks together with a series of deeply insightful case studies provide a useful springboard to more active discussions on how they will move their organisations forward.

Kristine regularly writes for both academic and practitioner publications such as Sloan Management Review (SMR), Management Information Systems Quarterly Executive (MISQE), The Economist, and others. She is also a senior editor for MISQE translating high quality academic research into more practitioner-focussed publications.

Kristine's expertise has a particular focus on the employee experience but both her research and her teaching are developed in the context of digital transformation more broadly including: strategic data management, customer-obsessed digital transformations, architecting the digital business model, and designing businesses for innovation. She not only delivers rigorous and relevant content but applies more agile ways of working in the classroom. This ensures that participants not only have insights into the challenges of the digital world but also how to work differently to meet those challenges. Her experience in understanding the needs of audiences and designing bespoke learning sessions to meet those needs have been widely appreciated by executive audiences in both face-to-face and virtual contexts.

Qualifications

Information Systems, PhD, Alignment of Human Resources and Information Systems Strategy, The University of Melbourne
Award Date: 20 Mar 1992

Employment

Professor

Professor
Department of Actuarial Studies and Business Analytics
Macquarie University
12 Sept 2022 → present

Non-executive Board Director of ACER

Australian Council for Educational Research (ACER)
Camberwell, Australia
1 Jan 2022 → present

Academic Research Fellow

MIT Center of Information Systems Research
United States
1 Jun 2014 → present

Research outputs

Robo-apocalypse cancelled? Commentary
Dery, K., 3 Dec 2020, In: Journal of Information Technology. 35, 4, p. 303-304 2 p.

Connectivity in and around Organizations: Waves, tensions and trade-offs
Kolb, D. G., Dery, K., Huysman, M. & Metiu, A., Dec 2020, In: Organization Studies. 41, 12, p. 1589-1599 11 p.

Digital workplace design: Transforming for high performance
van der Meulen, N., Dery, K. & Sebastian, I. M., 2019, *Work, working and work relationships in a changing world*. Kelliher, C. & Richardson, J. (eds.). New York, NY: Routledge, Taylor and Francis Group, p. 161-182 22 p.

ICIS 2016 Practice-Oriented IS Research Track: Special Section Editorial
Dery, K. & Gogan, J., 31 May 2018, In: MIS Quarterly Executive. 17, 2, p. v-vi 2 p., 3.

Managing talent for digital
Dery, K. & Sebastian, I. M., 2017, *AMCIS 2017 proceedings: 23rd Americas Conference on Information Systems*. Boston, MA: Association for Information Systems, p. 1-5 5 p. 17

Special Section Guest Editorial
Dery, K. & Gogan, J., 2017, In: MIS Quarterly Executive. 16, 3, p. iii 1 p., 2.

The digital workplace is key to digital innovation
Dery, K., Sebastian, I. M. & van der Meulen, N., 2017, In: MIS Quarterly Executive. 16, 2, p. 135-152 18 p.

Talent development gamification in talent selection assessment centres
Tansley, C., Hafermalz, E. & Dery, K., 1 Aug 2016, In: European Journal of Training and Development. 40, 7, p. 490-512 23 p.

Seeing is belonging: Remote working, identity and staying connected
Dery, K. & Hafermalz, E., 2016, *The Impact of ICT on work*. Lee, J. (ed.). Singapore: Springer, Springer Nature, p. 109-126 18 p.

Games people play: Social media and recruitment (Research in progress)

Dery, K., Tansley, C. & Hafermalz, E., 2014, *Proceedings of the 25th Australasian Conference on Information Systems, ACIS 2014*. Auckland: ACIS, 10 p.

Working with connective flow: how smartphone use is evolving in practice

Dery, K., Kolb, D. & MacCormick, J., 2014, In: *European Journal of Information Systems*. 23, 5, p. 558-570 13 p.

Lost in translation? An actor-network approach to HRIS implementation

Dery, K., Hall, R., Wailes, N. & Wiblen, S., Sept 2013, In: *Journal of Strategic Information Systems*. 22, 3, p. 225-237 13 p.

Do you see what I see? The role of technology in talent identification

Wiblen, S., Dery, K. & Grant, D., Oct 2012, In: *Asia Pacific Journal of Human Resources*. 50, 4, p. 421-438 18 p.

Engaged or just connected? Smartphones and employee engagement

MacCormick, J. S., Dery, K. & Kolb, D. G., 2012, In: *Organizational Dynamics*. 41, 3, p. 194-201 8 p.

Managing mobile technology: The shift from mobility to connectivity

Dery, K. & MacCormick, J., 2012, In: *MIS Quarterly Executive*. 11, 4, p. 159-173 15 p., 3.

Paradoxical consequences of the use of Blackberrys: An application of the job demand–control–support model

des Horts, C-H. B., Dery, K. & MacCormick, J., 2012, *New ways of organizing work: developments, perspectives and experiences*. Kelliher, C. & Richardson, J. (eds.). New York: Routledge, p. 16-29 14 p. (Routledge studies in human resource development; vol. 19).

Transitioning from a proprietary to vanilla HRIS: The resulting implications for talent

Wiblen, S., Dery, K. & Grant, D., 2010, *eHRM-2010: Proceedings of the 3rd European Academic Workshop on Electronic Human Resource Management 2010*. Bamberg, Germany: CEUR, p. 326-341 16 p. (CEUR Workshop Proceedings; vol. 570).

ERPs as 'technologies-in-practice': social construction, materiality and the role of organisational factors

Dery, K., Hall, R. & Wailes, N., 2006, In: *New Technology, Work and Employment*. 21, 3, p. 229-241 13 p.

Management reactions to technological change: The example of enterprise resource planning

Harley, B., Wright, C., Hall, R. & Dery, K., 2006, In: *Journal of Applied Behavioral Science*. 42, 1, p. 58-75 18 p.

Work, organisation and enterprise resource planning systems: an alternative research agenda

Dery, K., Grant, D., Harley, B. & Wright, C., 2006, In: *New Technology, Work and Employment*. 21, 3, p. 199-214 16 p.

I'm OK, you're not OK: A study of the alignment between HR and IT

Dery, K., 2005, *ACIS 2005: Proceedings of the 16th Australasian Conference on Information Systems*. AIS Electronic Library (AISeL), 10 p. 44

Press/Media

Why is Workplace Technology so much Harder to Use than Personal Technology

Kristine Dery & Joe Peppard

6/03/22

1 Media contribution

Awards

Projects

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