e-Medication Safety

HEALTH INNOVATION SERIES

Evidence based recommendations to improve care delivery and outcomes

How big a problem are drug-drug interactions and are they harming patients?

Clinical decision support (CDS) such as drug-drug interaction (DDI) checkers can increase the safety of electronic medication systems (EMS). However, implementing these features without critical evaluation may result in poor usability, irrelevant information being presented to clinicians and alert fatigue. While many drug-drug interactions are theoretically possible, they may not be clinically significant, and presenting all DDI information to clinicians may result in frustration and a tendency to ignore important interactions.

In some cases, DDIs may only be relevant when medications are prescribed above a certain dose or over an extended period; or may only be relevant in certain patients such as those with reduced hepatic or renal function, older patients or those with conditions such as chronic heart disease or obstructive sleep apnoea.

While potential DDIs are frequent, only a small proportion of DDIs result in patient harm. An Australian study reviewed 1170 patient admissions at three hospitals and identified 70% of patients had at least one potential DDI. Only 27% of these potential DDIs were classified as clinically relevant for the patient concerned. For every 10 drugs prescribed, the average number of potential DDIs was nine, with an average of two considered to be clinically significant. Of the 1170 admissions reviewed, only 11 (<1%) patients experienced harm (e.g. excessive sedation) that was plausibly or probably caused by a DDI.

Strategies to tailor the presentation of DDI information and alerts to clinicians should be considered to ensure their effectiveness and reduce alert fatigue.



Reduce the number of DDI alerts to critical combinations of medications to reduce alert fatigue.



SYSTEM OPTIMISATION TIP#2

Consider which clinicians should see DDI alerts in the system, and at what level of interaction severity.





SYSTEM OPTIMISATION TIP#3

Undertake regular audits of DDI alerts to determine if the information presented to clinicians is being actioned and which DDI alerts

should be de-implemented.



SYSTEM OPTIMISATION TIP#4

Build tailored clinical decision support to make alerts more clinically relevant by taking into account medication and patient parameters that may increase the risk of DDIs causing harm such as dose, renal function, age, sex and comorbidities.

References:

- 1. Zheng WY, Richardson LC, Li L, Day RO, Westbrook JI, Baysari MT. Drug-drug interactions and their harmful effects in hospitalised patients: a systematic review and meta-analysis. European Journal of Clinical Pharmacology. 2018 Jan;74(1):15–27. Epub 2017 Oct 23. doi: 10.1007/s00228-017-2357-5
- 2. Li L, Baker J, Quirk R, Deidun D, Moran M, Abo Salem A et al. Drug–drug interactions and actual harm to hospitalized patients: a multicentre study examining the prevalence pre- and post-electronic medication system implementation. Drug Safety. 2024 Jun;47(6):557-569. Epub 2024 Mar 13. doi: 10.1007/s40264-024-01412-w

Suggested citation: Fitzpatrick E, Li L, Baysari M, Merchant A, Raban MZ, Westbrook JI. How big a problem are drug-drug interactions and are they harming patients? Health Innovation Series e-Medication Safety Issue 26 2025. Sydney: Macquarie University; 2025. https://doi.org/10.25949/EEJ5-1R21

Disclaimer: These recommendations are based on issues identified during various programs of research undertaken by Macquarie University. They are not intended to be an exhaustive list and should be considered by individual care settings for appropriateness prior to implementation. A more detailed review of the issue and impact may also be warranted. The content of this document is intended for information purposes only.





